

**Bronze****Silver****Gold**

	Bronze	Silver	Gold
SUPPORT			
24x7x365 Infrastructure Monitoring	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Regular Software and Firmware Updates	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
24x7x365 Support Availability	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Unlimited Remote Support, During Business Hours	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Unlimited Onsite Support, During Business Hours	Billable	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Unlimited Remote and Onsite After Hours Support	Billable	Billable	<input checked="" type="checkbox"/>
Regular Site Visits	N/A	Monthly	Weekly
SECURITY			
Endpoint Threat Detection and Response	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Firewall Management	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Security Awareness Training	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Weekly Simulated Phishing Attacks	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Dark Web Monitoring	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
BACKUPS			
Onsite and Offsite Backups	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Microsoft 365 and Google Workspace Backups	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Regular Backup Restoration Testing	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
MANAGEMENT			
IT Documentation	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Technology Business Review Meeting	NA	Semi-Annual	Quarterly
Per Endpoint Per Month	\$60	\$80	\$100